



R.A.I.S.E



Raising the Advantages of Youth through Innovation and Social Entrepreneurship

This project was implemented by the lead partner Beyond Barriers Association in cooperation with the consortium. The BOOKLET aims to provide information on the whole project implementation and results achieved.

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RAISE

Raising the Advantages of Youth through Innovation and Social Entrepreneurship

Erasmus+

August 2016 - May 2017

BEYOND BARRIERS
We believe in what we do

[For RAISE BLOG click here](#)



1. WHAT IS R.A.I.S.E?

RAISE (Raising the Advantages of Youth through Innovation and Social Entrepreneurship) is a project implemented by Beyond Barriers Association in collaboration with partners from WB and EU, with the financial support of Erasmus+ Youth in Action Programme, under KA2 -Capacity Building of Youth Workers under the Western Balkans Window. The consortium of the project was composed of: MKC Bitola from FYRoM, C.E.T Platform from Serbia, OKC Banja Luka from Bosnia and Herzegovina, LENS from Kosovo*, LDA Sisak from Croatia and CIA from Greece.

RAISE was composed of 3 mobility activities: A Training of Trainers, a Youth Exchange and a Seminar, as well as a set of follow up events that took place in the partner countries of the consortium. Each activity aimed to provide a space for young people and youth workers to learn and develop together, to experience entrepreneurship education in an intercultural, international context, and to focus on the exchange of good practice and identifying solutions to common challenges. SEE a Game Manual and Living Lab methodology are the core new elements that were introduced to the project and that shall allow young trainers to make use of them in their work in entrepreneurship education.

The main aim of the project is to improve the employability and competences of young people in partner organization through youth work and non-formal educational methods.



The specific objectives set for the project were:

- ✓ Developing youth workers' social entrepreneurship skills, including exchanging experience of young people's entrepreneurship initiatives implemented for the benefit of their communities and their peers, using the 'See a Game' handbook and the Living Lab methodology – the ToT course will focus on how to use the manual, what competencies are used etc.
- ✓ Developing youth workers' innovation skills – the project was based on innovative and creative non-formal activities, including games and social theatre
- ✓ Fostering a sense of responsibility and initiative in young people through social entrepreneurship and innovation – by discussing active citizenship principles and practice and how social entrepreneurship can help young people to address local and European problems
- ✓ Building a network of organisations and projects developing innovation and social entrepreneurship using 'See a Game', Living Labs concept and opportunities presented by the Erasmus+ Programme – by promoting Erasmus+ Youth in Action in details, assisting participants in developing projects and also helping in networking.



Energizing the morning

AM
PM



After outdoor session "Football with goggles"

2. ACTIVITY PACKAGE

2.1 TRAINING for TRAINERS - MOBILITY 1

The TFT was held in Durres Albania, from 1-9 November 2016, with the participation of 37 participants, trainers and support staff. The intensive course gave participants the opportunity to master their skills in entrepreneurship education and learn how to transfer these skills and learning to young people in local, national and international level. The main aim of the training was to developing youth workers' social entrepreneurship skills, equip them with tools and resources they cannot only increase their own skills but transfer them to other youngsters. At the same time, the activity seeks to include the exchange of experience of young people's entrepreneurship initiatives implemented for the benefit of their communities and their peers.

Through a combination of formal, non-formal and informal learning techniques, through a set of well-prepared sessions and workshops, the group could receive a tailor-made learning package, with reflection and feedback given during the training and afterwards. As innovative elements, this training introduced the group with the use of SEE a Game Manual on entrepreneurship education, and the Living Lab method, both of which resulted very interesting for the participants and unknown from before. The group had a chance to practice the tools during the activity and also receive further information on how to use them and how to engage their peers in social enterprise education.

During the training, time was also reserved for the group to master skills and techniques how to be a good trainer, how to plan, implement and evaluate activities with consideration to learning and reflection upon learning. Learning how to facilitate and coach youth through learning about entrepreneurship and skills improvement was also part of the program implemented during the course.

Participants also worked in creating own workshops that can be used in youth work to educate entrepreneurship. Out of this work, a Module has been created and shared with the consortium, online and with all stakeholders and partners. 10 workshops were designed, planned and tested during the training. With the feedback of the trainer's team, they were further adapted and put in a training module. Link can be found at the end of the brochure.





2.1.1 Visiting Tirana Innovation Hub

On the fifth day of the course on 5 November 2016, the participants had a chance to visit [Innovation Hub Tirana](#) where BBA organized a special workshop entitled “**Social entrepreneurship and innovation – challenges and perspectives for young people**”. At the centre, the group met with 30 Albanian youngsters and youth associations where they had the chance to talk more about entrepreneurship and work together to create recommendations of what can youth do to improve entrepreneurship education, boost youth employment and foster implementation of policies. As an intro to the topics the director of Tirana Innovation Hub greeted the participants and explained to them how the centre functions. Then the group was introduced to YOUSEE Project and how they can engage with the online platform, to be followed by 2 videos about entrepreneurship and social enterprises were displayed to lead the further discussion held in the format of World café. The

whole group was divided into 5 smaller teams and had the opportunity to share and present their opinions. The main table discussions were focused on these topics/questions:

- What needs to be done to motivate youth to become entrepreneurs?
- How can youth learn more about social innovation entrepreneurship?
- How can youth with fear opportunities get involved in entrepreneurship education?
- What are the challenges youth faces in venturing entrepreneurship ideas?
- How can social innovation boost employment?

After discussion and rotation in each table, a summary presentation was done and participants had a chance to express their own views related to the outcomes. As a conclusion, the participants were given a tour of Innovation Hub Tirana to see in practice how it functions and how it will serve as a space for all youth with creative ideas.



2.2 YOUTH EXCHANGE - MOBILITY 2

The YE took place from 1-10 December 2016 in Durres, Albania and brought together a group of 41 participants, group leaders and staff. The main aim of the exchange was to provide young people with an opportunity to test their creative ideas linked to entrepreneurship and social innovation, learn from each other in a multicultural environment and get inspired. Implemented through the use of the non-formal education methods, learning by doing and learner-centred approach, the event was facilitated in combination with group leaders and staff of the host organization, which are experienced in youth work. During the 9 days activity, several very interesting workshops were performed with, by and for participants. The group was very interactive and proactive at the same time, with a willingness to put their ideas into action and try to also inspire other young people towards entrepreneurship. Building the team, getting a deeper insight of Erasmus + opportunities, discussing the challenges of youth unemployment, exploring various models and examples of small enterprises and social enterprises, learning about social innovation and sharing country realities were all part of the activity.

Besides the theoretical part of the activity, the most interesting part for the participants was the practice. This way during the exchange the group worked on making stress balls, and decorated candles, which would be further sold in Durres town by them, and during the Entrepreneurs Living Library organized in Tirana. After supplying the participants with the materials needed, they were given the task to calculate the cost it would take for production of a stress ball and one of the decorative candle. Further, they designed a small business plan on and short-term strategy on the policy they would use to sell the products. As well the group was mentored towards calculating the human labour needed for the production, the best way to decorate their products etc. Giving them a chance to do an “on spot” incubation phase of their idea was the main aim of the exercise. They worked on creating the products during two days, on breaks, and in their free time, which



showed the interest and curiosity the exercise implied on them. Then they were given a city tour mission, where besides discovering Durres town, they had to try and sell at least 2 pieces of products per person, which all of them did. The money gathered that day and during the Living Library was used to buy toys and presents for the kids of a Special School in Tirana, where Beyond Barriers works with.

One of the productive days was also when the group was given a task to use photography and video-making to promote creativity and innovation. Before starting their group work the participants were given input of how to take good photos, how to edit and capture frames, how to edit videos, how to write the script and how to transmit a message by the use of photo and video. These two sessions were done by a professional photographer and video-maker gave them the opportunity to learn more and further put their skills into practice. 5 group projects were done with the following topic: 1 video about Creativity and Innovation, 1 video promoting inclusion, 1 promo video for the project with participant's interviews, 1 group worked on the Blog articles and one group created small boomerang videos to be used on Instagram and Facebook. Each of the works targeted young people and their aim was to promote creativity, innovation and entrepreneurship with the use of the media tools and social media influence of today. (Links to videos may be found at the end of the brochure).



2.2.1 Entrepreneurs Living Library

In order to give participants of this activity a chance to meet with peers from Albania, and have an opportunity to see examples of enterprises done by youngsters, together with the chance to listen and question decision-makers and founder of social enterprise, they were visiting the Entrepreneurs Living Library that Beyond Barriers organized in Tirana.

This event took place on 5 December in Tiran Youth Centre and The purpose of this activity is to promote examples of young people's success, specifically but not only, who have dared and started a social business as the best way to challenge unemployment and inspire others to this path. 10 different entrepreneurs and start-up companies were part of the activity, where they displayed their products, among which: **YAPS**- re-education and training for juvenile criminals and employment in postal and cleaning service; **Recycled Jeans**- reuse of denim material; **Chromatic** – producing real leather bags and purses with; **Bliss event** and **Mon Event** – organizing and decorating events on demand; **Scutari International**- digitalization of data; **Blue Moon** – production of Venetian Masks etc. One stand at the event was reserved for RAISE YE participants to demonstrate and sell the stress balls and the decorative candles produced during the activity, with the cause of donating the money to the Special School of Tirana. As well the participants had a chance to hear more about the entrepreneurship financing schemes and the policies from guest speakers from Vice Mayor of Tirana Municipality, Albanian Investment Development Agency (AIDA), Ministry of Social Welfare and Youth, Agency for support of Social Business, CATI Foundation, and several organisations from Albania. The activity was also reported by main national media channels in Albania.



2.3 SEMINAR – MOBILITY 3

The seminar was the third international activity of the project, implemented in Durres, Albania from 10-17 March 2017. 28 youth workers, facilitators and staff participated in this activity. The seminar was facilitated by professional facilitators, with the use of non-formal education methodologies. The objectives set for this activity were;

- Sharing experiences among the partnership/participants about the best practices in entrepreneurship education.
- Exchanging ideas and country realities among the team
- Connecting for future cooperation and collaboration
- Creating a map of challenges faced in entrepreneurship and proposing possible solutions and/or interventions.
- Promoting Erasmus+ programme as a strong tool to enhancing entrepreneurship education and boosting international networking.

During the activity, the youth workers from each member of the consortium, not only shared their work on the topic but also brought on the challenges they face and worked on drafting strategies how to overcome them. Through different discussion, small working groups and plenaries the participants explored the different realities and worked on creating recommendations on how they can help to improve youth skills, boost entrepreneurship education and encourage creativity among youngsters. Reviewing and presenting the implementation of RAISE in local level and the dissemination planned was also part of the agenda. At the last day of the activity, the participants worked on creating 4 new project ideas that would further be finalized and applied by the partners of the consortium.





3. MULTIPLYING LEARNING AND DISSEMINATING RESULTS

As a result of participation in the project, participants of each partner promoter took the stage to multiply their learning and disseminate the results of the project in local and national level. Several activities were organized, targeting young people, youth workers, universities and online community. Below you may find a description of each activity as implemented by our participants with the support of their organizations.

CROATIA

LDA Sisak participants organised few activities. **First Workshop** was organised on 17 December 2017, with the participation of 13 youngsters. **The second workshop** for students of Sisak Technical School was organized on 24 January 2017, 20 students participated. During both activities, students had a chance to learn about the importance of taking an active role in planning their professional development and being active in their local community. The students studied the most important concepts of entrepreneurship and competencies needed to be a successful entrepreneur. Important to



say that young people were also encouraged to brainstorm and develop their own ability to find the ways to translate their entrepreneurship ideas into practice. Lahorka Zec, a professor in Sisak Technical School and Antonela Gajdek, an LDA Sisak volunteer who gained their skills and knowledge about non-formal education for young people on the ToT in Albania in 2016, for educating youth on entrepreneurship and social entrepreneurship, facilitated this activity. The workshops showed the importance of lifelong learning and non-formal education on raising young people' awareness on active involvement in local community life. http://www.aldaeurope.eu/newSite/news_dett.php?id=1844



At same time the participants presented the project in three different events: Meeting of the Teachers Board in Technical School on 23.11.2016; Introduction to the whole ToT module to 45 teacher's colleagues of ex-participant; Presentation of importance of entrepreneurship and social entrepreneurship education for the students through non-formal methods done during classes in Technical school in Sisak.

BOSNIA AND HERZEGOVINA



“Essentials of Entrepreneurship” was the first workshop done by the participants of RAISE in Banja Luka, BiH, with the participation of 25 young people. The target group were youth from high schools and universities without prior experience in entrepreneurship. The workshop gave them an insight into what it is, how to understand it and how to turn the creative ideas into enterprises, where to look for more information and also how to promote it for other young people.

The second activity was a panel discussion on the role of women entrepreneurship and it was designed as a discussion and presentation of good examples of women entrepreneurs. “Women in entrepreneurship” gathered 16 local youth who participated in the activity and the guest speaker was Ms Dalila Fejzagić, young architect, CEO at Studio “Zidovi” in BiH. She spoke to the participants on how she created her enterprise, what were her obstacles, where did she find support and how she managed to influence and motivate other young women.



The third activity was a **promo campaign**, where the youngsters and youth workers who participated in RAISE, went in different activities to promote the project and entrepreneurship as such. Hence they were present in:



- Promoting entrepreneur culture among high school students with Network of Student Councils in Bosnia and Herzegovina where the main topic was on applying for programs about entrepreneurship in strategic planning of seminars and training courses among mreSVUBiH.
- Participation in a project of “Skye Club” in cooperation with World Vision Organization, organized by “Youth centre Proaktiv” for the youth of the local municipality. The main topic was promoting entrepreneurship and mentoring. RAISE was shared as a best practice and promoted to local youth.
- Meeting with the Municipality to create cooperation

bridges among the two projects RAISE and SKYE. The project was also promoted in 3 media sources:

<http://izvornade.com/bajric-i-cizmic-uzele-ucesce-u-erasmus-programu-mobilnosti-u-albaniji/>

<http://www.ntv.ba/kalesijci-delila-bajric-i-hamza-becic-uzeli-ucesce-na-erasmus-programu-u-albaniji/>

<http://www.ntv.ba/muamer-dedovic-i-hamza-becic-predstavili-opcinu-kalesiju-u-sarajevu/>

ALBANIA

Participants of Beyond Barriers organized two local workshops in Tirana on 22 February and 16 May 2017. The events held in Tirana Youth Center gathered 25 youngsters each, with interest and motivation to learn more about entrepreneurship. The main objectives of the activity were to: Share the information and promote RAISE among the local youth of Tirana; inform them on what is entrepreneurship and how to learn more about it; Raise open discussion on Entrepreneurship in Albania; work on the creation of small ideas as a practical part.



The workshops were both rated as very interesting among the participants and it raised lots of discussion among the group. As they also evaluated at the end their knowledge about the topic increased after the workshop, as the topic was something quite new for them. What was interesting for the whole team was the whole RAISE project and the presentation of Erasmus+ opportunities. After the workshop, several youngsters approached BBA office to register as volunteers and to express their interest in participating in different E+ activities in the future. The workshop was announced and published in BBA social media channels and online newsletter.

While during the project implementation, participants and BBA organized 2 main local events respectively the “Social entrepreneurship and innovation – challenges and perspectives for young people” on 5 November and “Entrepreneurs Library on 5 December” described under the bullet point 2.1.1 and 2.2.1.



ROMANIA

The event took place on 17th May starting at 10 (AM) in the conference room of Technic Club, Calea Serban, Bucharest. There have been present 25 youngsters from different academic backgrounds interested in the topic of social entrepreneurship, opportunities for young entrepreneurs and the Erasmus+ Programme.



The event`s main aim was to inform young people about funding opportunities for young entrepreneurs who want to open their own business while actively participating in the society in which they live and grow, progressing by helping others. At the same time, young participants learned about the opportunities for non-formal education and international projects funded by the European Commission. The project was also promoted in different activities organized by DGT during the whole year.

FYRoM



In June MKC Bitola organized a meeting on behalf of a Regional platform for social innovation in youth employment (YOU SEE), in cooperation with Kariera.mk. The meeting “Social innovation for reducing youth unemployment” held in Public Room in Skopje on 20 June 2017, was attended by youth workers and civil society activists, policymakers, entrepreneurs and young people. Participants of RAISE had a chance to introduce the project to the guest and work together with them during the workshop. The main topics for discussion included but were not limited to social innovations and social entrepreneurship,

trends and challenges in human resource management, job searching techniques and tools as well as innovative ways of connecting employers with job seekers.

GREECE

After participating in the training participants of raise used the social media tools to spread more information about the project by writing about their personal experience. Also, they organised a workshop with young

people from the association where the promoted the projects and spoke about the importance of skills improvement and innovation through entrepreneurship education. Also, the exchange of ideas and experiences in an international environment after the programme was involved in the programme, in which each of us was bringing a piece of its culture. Using the methods of non-formal learning, such as discussion, games, workshops and plays, was a very key factor that brought the group close and did not restrict imagination and freedom of expression. Through questions and questionnaires, we have achieved a better acquaintance with each other, recognizing our capabilities and linking these opportunities with feasible ideas to create a community benefit.



SERBIA

On 10th of April of 2017, participants from CET Platform organised an info session about Erasmus+ Youth in Action programme. The session was organised in collaboration with a local Serbian organisation, and the internet platform “Qué pasa” of Association of Hispanics. The activity with 50 young people was held at the Faculty of Philology, University of Belgrade.



During the info session, they introduced Erasmus+ Youth in Action programme, its main objectives and structure, emphasized European Voluntary Service, Youth Exchanges and Training Courses as the main activities of interest for the present young people. Both participants used their gained Experience in RAISE to share it with the participants in order to also make the information provided to them more practical and promote the outcomes of RAISE project.

KOSOVO

LENS participants organized a local workshop with youngsters from a marginalized and very outspoken area of Kosovo, such as Mitrovica. The workshop took place in the local high school on 6 March 2017 and focused on promoting Erasmus+ programme to the youngsters and motivating them to learn more about entrepreneurship education. RAISE was introduced through pictures and videos as a model for youth to understand better the power of non-formal education and the importance of E+ programme in youngster's life. Afterwards, the facilitators performed one exercise from the Training Module created in the Training. The feedback from the participants was very positive, and they expressed that their knowledge about E+ increased after this workshop.

4. WHAT DO PARTICIPANTS SAY

Here you can find some testimonial, thoughts and impressions given by participants during reflection and evaluation. For more elaborated learning experiences, please read our blog to see how the project influenced the participants learning and experience.

“

From my 4 years of experience in attending training courses all over the Europe, this project was one of the Top 3 best projects I've ever attended.

”

“

I really did not know what to expect and this was such a good experience. I've learned a lot about social entrepreneurship and how to be a trainer. Now I have a lot of ideas.

”

“

It helped me a lot to improve my entrepreneurship skills & social skills. I learned how to work in a team & how to communicate with other in order to create new ideas.

”

“

The main outcome for me were: Knowledge about enterprise (how to be an entrepreneur); expanding my network; Public speaking problem solving.

”

I got inspiration & motivation to continue our local activity on this subject. It was great to hear experience from other people. It gave me new ideas & motivation to start some new

“

I learned that we have to think out of the box and to implement our creative ideas. There are a lot of possibilities for young people to start enterprises. We just have to take the big step.

”

“

For me it was crucial to learn the differences between small business and enterprise. Learning how to turn ideas into enterprises with social impact, was enriching.

”

“

I loved the part where I could learn how to prepare, implement and evaluate a workshop. Having feedback from trainers was very good, it helps me to improve.

”

“

I learned how to do a SWOT analysis, how to deal with problems in a group, how to facilitate and how to be a good leader.

”

“

The TtT was very intensive but very good indeed. I learned which are the competencies of a good trainer and how to improve them. I also learned how to analyse myself as a trainer and how to improve.

”

“

When it comes to program flow it was very structured. We respected the agenda, the time and everything was correct. Very professional I would say, so Thank you BBA.

”

It was intensive, educative, fun & very inspiring. I was amazed on how good the educational part of the program was combined with the methods used. Our trainers were very professional, supportive & fun to have a round at every step.

”

5. PROJECT RESULTS

The success of the project measures not only in the youth workers reached, the youngsters trained and the community impact but also intangible products that shall help reach a wider audience. During the project, the following were produced with input and work of participants. The documents and videos are free to use for educational purpose and have been shared online with a wide community of collaborators:

1. Training Module on Entrepreneurship Education

During the Training for Trainers, participants worked in groups and created 8 workshops with the topic of entrepreneurship education. They were performed during a whole day of the activity, trainers and group gave feedback and outlines were updated accordingly. After going back home they were also tested in local level during the follow-up activities and further updates were done when needed. At the youth exchange and the seminar, 5 other workshops were designed. These workshops, with respective outlines on how to prepare, implement and evaluate them were put in a Training Module. The module is shared with the consortium, through SALTO TOY, with members' networks and other collaborators. You can access the Manual [HERE](#).

2. Project Booklet

This project summary, with each step of the project implementation and dissemination, is also a product of the project. It helps the partnership promote the project widely while giving a deeper overview to anyone who accesses it to understand what RAISE was, how it was implemented and the outcomes it produced.

3. Media Articles

At the project application, 8 media articles were planned to be published as a dissemination and promotion of the project. At the end of the project, we can proudly say that the project had a very good media coverage and it was published in 15 different sources, on printed media, TV, online newspapers and online portals. At the same time, the project was shared continuously on the social media channels of each partner and each participant, creating such a larger dissemination and information for the online audience. Media links can be found in Chapter 6 of this booklet.

4. New Project Ideas

Eight new project ideas were generated during RAISE. Partner promoters were sent the details and participants took lead to help in writing and finalizing the project that will hopefully be applied in the next Erasmus+ deadlines and in other local/national funding programs.

5. Promo Video Materials

During the mobilities, participants were introduced to photography and video making techniques, workshops that were welcomed by all of them. As a result, they worked in producing few small videos to promote the project, to record participants experience and to use them as an online promotion in order to reach more young people. The videos [Give it a try, be an entrepreneur](#) and [Creativity and Innovation](#).

6. RAISE Blog

A project blog was used during the project where participants were given a space to express their feelings, learning, and results of being part of the intercultural learning environment. A set of articles can be found on the blog, together with the Blog is also equipped with all the above-mentioned results, description of the project links to be used and photos of each activity. The blog can be found [HERE](#).

6. MEDIA COVERAGE

During the implementation of the project, media was informed and attended our activities on different occasions. As well partners promoted the project in their websites and partner networks. Below there are links of where the results and activities of the project were published.

- a) [Newspaper Perqasje - Youth through Innovation and social enterprise](#) - Albania
- b) [Newspaper Shendeti - RAISE reportage during the ToT](#) - Albania
- c) [Newspaper Shendeti - RAISE reportage during the YE](#) - Albania
- d) [Newspaper Shendeti - RAISE reportage during the Seminar](#) - Albania
- e) [RAISE article in Bosnia](#) - BiH
- f) [Serbian Participant testimonial for online Balkan platform](#) - Balkans
- g) [Opinion.al - Newspaper article](#) - Albania
- h) [TOP Channel - video chronicle](#) - Albania
- i) [Balkanweb print and web newspaper - article](#) - Albania
- j) [Panorama print and web newspaper - article](#) - Albania
- k) [Opinion online portal](#) - Albania
- l) [PO online portal](#) - Albania
- m) [Albanian Investment and Development Agency](#) - Albania
- n) [LDA Sisak - Partners website](#) - Croatia
- o) [ALDA Europe Network](#) - Croatia/Europe





7. PARTNERS PROFILE



Youth Cultural Center – Bitola (YCC-Bitola) is non-profit youth association established in 1999. Our mission is to unite and develop the creative potentials of young people and to encourage civic activism. YCC-Bitola provides non-formal learning opportunities for young people for the development of their skills and competencies to enable better position on the labour market. We are specialized in delivering of work readiness training module that includes Personal development, Appropriate Workplace Behaviors, Communication Skills, Teamwork and Leadership, Job Seeking Skills, Safety Rights and Responsibilities and Financial Fitness. In addition, we coordinate the activities of non-formal national CSO network “Volunteer Center of Macedonia” that provides volunteering opportunities for young people in public institutions, governmental departments and agencies, municipalities and another partner CSOs. We have also established and administrate the first specialized national web portal for volunteering in Macedonia: www.volonter.mk

YCC-Bitola is partner organization in USAID Youth Employability Skills (YES) Network as a local training provider. More info on; www.yesnetwork.mk. YCC is also a member organization of the Youth Entrepreneurship Support Network that is a European network of youth-related civil society organizations (CSOs) working in the field of youth entrepreneurship. More info check www.mkcbt.org.mk



The lens is an independent, nonpartisan and non-profit organization based in Pristina, Kosovo*. It is founded on 20 may 2010 by communication and information technology experts, human rights activists and open society enthusiasts. The lens is committed to enable communities and individuals to exercise their rights through better access to information, increase transparency and accountability of government institutions, protect privacy rights, promote free and professional media and encourage central and local authorities to address better the needs of the community. Lens has published several reports, in cooperation with partner NGOs and international organizations on media environment in Kosovo, with special emphasis on use of hate speech, ethnic and religious intolerance. Together with local partners lens has developed several web-based platforms such as kallxo.com for reporting crime and corruption and most recently e-konsulta.net that serves for dialogue between civil society and state institutions. Lens promotes privacy as a human right and has organized several activities that tackle this issue, as well as reviewed legislation on personal data protection.

Lens has worked closely in building capacities of local NGOs and promoting increased use of ICT as a tool to assist them in their operational work. Lens has built successful partnerships with local and central governmental institutions as well as with other NGOs. Lens operates and maintains a searchable and sortable database of all registered Kosovo NGOs e-konsulta.net which enables and promotes networking among local organizations. The lens is a member of the national council for consumer protection and part of a local initiative which promotes ICT careers for women. For more info check www.ngolens.org

*This designation is without prejudice to positions on status and is in line with UNSC 1244 and the ICJ opinion on the Kosovo Declaration of Independence'



Beyond Barriers Association (hereinafter BBA) was created in June 2004 with the initiative of a group of youngsters with and without a disability. BBA is a non for profit, non-governmental and voluntary based organization that defends the rights and the interests of the young people. The mission of BBA is to

promote equal opportunities for all youngsters, especially for those with social disadvantages and different abilities, by offering them support to get empowered and be an active part of the community's life. Our final goal is to integrate the youngsters with social problems and disadvantages in the life of the society.

BBA is experienced very experienced in non-formal education, providing training and learning opportunities for young people, running voluntary programs in local and international level, as well as in the implementation of bigger scale project in partnership with SEEYN and other networks and/or partners all across Europe. BBA has realized around 100 pieces of training with about 3000 young people as beneficiaries. At the same time, from 2011 BBA works with High Schools and universities of Tirana, where information about participation, inclusion, and volunteering, European citizenship is offered to youngster through the non- formal education approach. This program reaches with information more than 3000 students and pupils each year, making a total of 15.000 beneficiaries for the last 5 years. BBA has a large network of partners, comprising of NGOs working in and outside the country, public institutions, other youth organisations; formal and informal networks of young people. During the last 5 years, BBA has hosted more than 150 EVS volunteers, sent about 50 Albanian youngsters abroad on EVS and as well as each year about 200 local volunteers working in the disability institutions through the Local Volunteer Service program. For more info check www.beyondbarriers.org/new

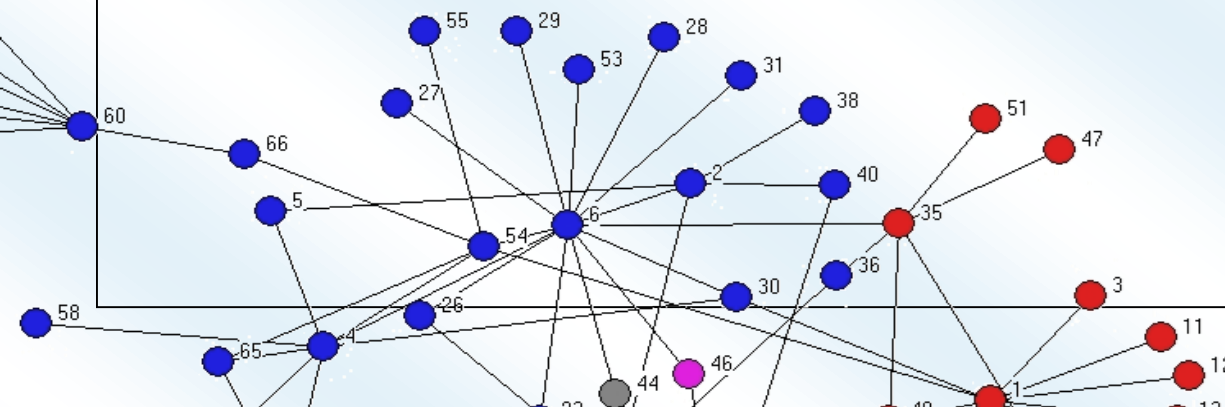


AGENCIJA LOKALNE DEMOKRACIJE SISAK
Local Democracy Agency Sisak

Local Democracy Agency Sisak (LDA Sisak) is nongovernmental and non-for-profit organisation established in 1996 as a pilot project of Congress of Local and Regional Authorities of Council of Europe with the aim to support local democratic processes and promote human rights and active citizenship. LDA uses the specific methodology of multilateral decentralized cooperation in partnership with local and regional self-governments and other nongovernmental organization in and out of

Croatia. Since 2006 they are working as a local organization. LDA Sisak a member of Association of the Local Democracy Agencies. The vision of LDA is Society where every individual has equal opportunities for using one's own potentials. Peace, human rights, tolerance, mobility and richness of diversity are characteristics of that society.

Some of the goals of LDA are: Support civil initiatives and economic development; Perform activities focused on inter-ethnic and inter-religious co-operation; Strengthen local democracy through participation of citizens in issuing decisions and development of pluralistic and multicultural society as the foundation for the creation of community to the measure of its citizens; Promote and develop local community in European integration process through international cooperation possibilities of local authorities, non-governmental organizations and other institutions, etc. For more info check www.lda-sisak.hr



D.G.T.

*Do Great Things
...and leave your mark.*



Do Great Things (D.G.T.) Association is a non-governmental non-profit organization that was born from the passion of a few young people who wanted to take action and make a change in the society they were living into. D.G.T.'s founding members have had the desire to give back all the things they have learned and experienced during previous years of volunteering. D.G.T.'s mission focuses on national and international networking among young people, students, trainers and teachers of

different nationalities, cultures and backgrounds. It tackles topics such as inter-cultural exchange, NFE, ecology, sustainable development, European citizenship and international politics (geopolitics). All these are added to facilitate the accumulation of experience by young people, through voluntary activities and NFL, allowing them to put into practice the theory learned in school.

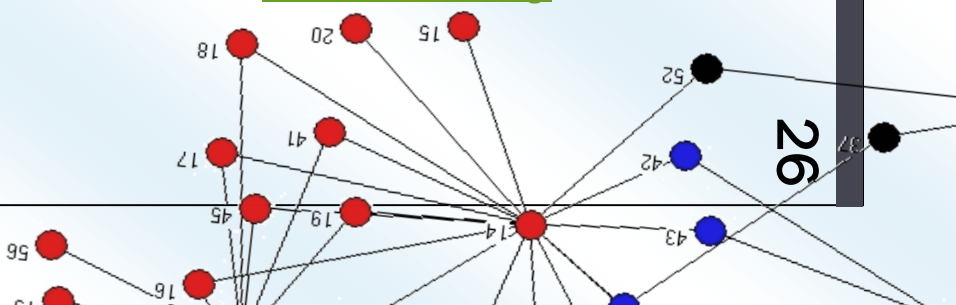


As of 2011, we are organizing: Youth exchanges, youth democracy projects, training courses, seminars for contact-making and conferences. Themes of our projects relate to social problems (migration, integration, fighting poverty, active citizenship), cultural aspects (respect for diversity, peaceful co-existence), political issues (democracy, freedom of speech), arts (painting,

photography, singing, dancing). DGT has enough experience in a high variety of topics such as NFE, migration, integration of minorities, social media and communication, healthy lifestyle through sports, etc. We have also implemented a very good project on entrepreneurship and the creation of a business plan for young people <https://workforyourselfexchange.wordpress.com>. We are working with young people with fewer opportunities and have good practical experience integrating them in our projects. Many of our international events take place in rural areas where we include marginalized youth like unemployed young people, from geographically isolated areas and young people with a hard social background (orphans, from broken families, with immigrant background). For more info click on [D.G.T website](#)

Citizens in Action is a non-profit non-governmental youth organization based in Athens and active all around Greece. Our aim is to involve young people/citizens in the life of the local, national, and global community as we believe this is the foundation of a democratic, open, vibrant society. Other goals are to encourage the circulation of people and ideas through international exchanges for greater understanding and peace; to contribute to communities development through international voluntary projects; to promote people's participation to defend and define their quality of life, protecting the human person and the environment.

C.i.A invites young people & youth workers to practical actions (work camps, cultural exchanges, long-term volunteering, educational training using NFE, cooperation with local and international organisations), with emphasis on inclusion, intercultural dialogue, volunteering and sustainability. Member of Alliance of European Voluntary Service Organizations and SEEYN. CIA has been implementing since 2013 several projects about youth entrepreneurship in the field of social and solidarity economy, as a way for young people to take initiatives out of the crisis and to create the working and living environment that responds to their values and needs. The expected results of the latest projects are a series of non-formal educational materials and support tools for young people and youth workers on setting up professional initiatives and projects based on the principles of social and solidarity economy. For more info check www.citizensinaction.gr





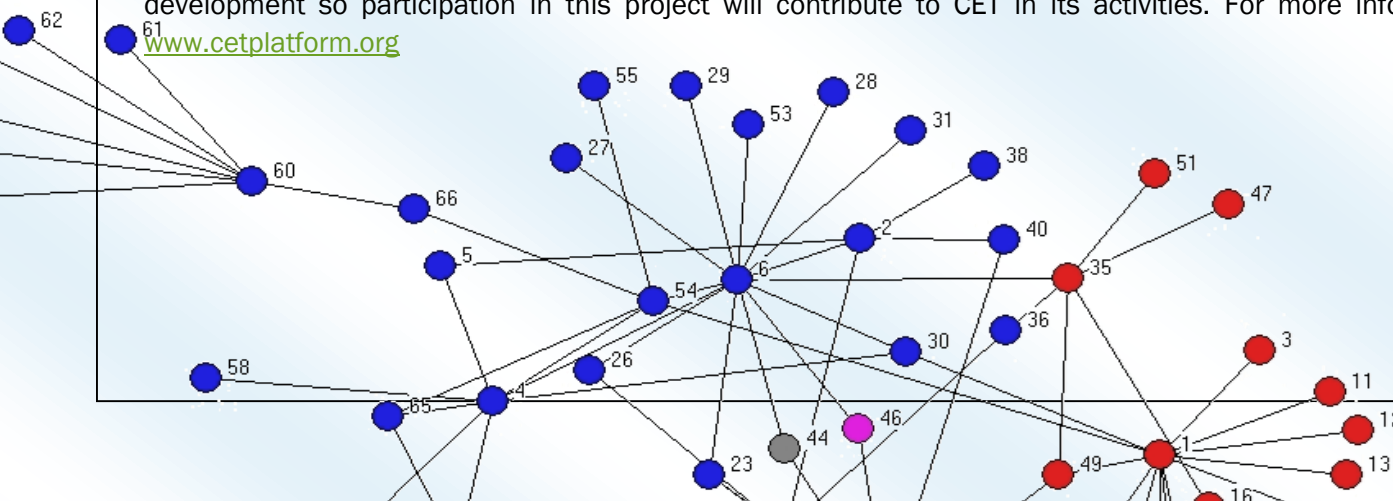
Youth Communication Centre (YCC) as the non-governmental organisation was established at February 12, 1997, in Banja Luka (Republic of Srpska), Bosnia and Herzegovina. From its establishment, starting as local youth CSO, YCC is today well-recognised and supported CSO at national and international level. Therefore, affected by long years of work and experience, YCC developed intervention areas (programmes) that are today foundation for all projects that we are successfully running. These programmes are following: Programme of peacebuilding and democracy development, Volunteering programmes, Psychosocial programme, Media programme (Radio Gradski), Employment and entrepreneurship, Local community services. Today, for each of the mentioned programmes, YCC have adequate and professional staff, in certain aspect secured long-term support by donors, developed and maintained partnerships with relevant stakeholders (governmental bodies, public institutions, etc.) and established/maintained various networking and partnerships with CSOs in the area of common interest. MISSION of YCC is a non-governmental and non-profit organization located in Banja Luka, that operate at BiH and international level, established with the aim to develop youth activism. By educational, volunteering, lobbying, media, psychosocial activities and activities of peacebuilding and democracy development we contribute to increasing of quality of youth lives and development to society of equal opportunities. We are open to different nationalities to be a member of our organization and beneficiaries of programmes and by the promotion of tolerance, we are contributing to the citizenship of minorities, respecting of human rights and cultural understanding amongst people. Through professionalism in project implementation we are serving to beneficiaries and reaching trustiness amongst them, in third sector and donors by providing them reports on our activities. For more info check www.okcbl.org



CET platform was established as a group of experts with the aim to provide support, assistance, services and expertise in the field of the development of civil society and democratic institutions, civic values, and non-formal education for all citizens, especially young people. CET also deals with advocacy in public policy issues. CET organizes events (roundtables, debates, seminars and workshops) on the issues of activism, education, promotion and exchange in the field of human rights, and development of local, regional, European and international relations and cooperation. CET especially promotes the development of creativity, innovation, entrepreneurship, and sustainable development (of civil society).

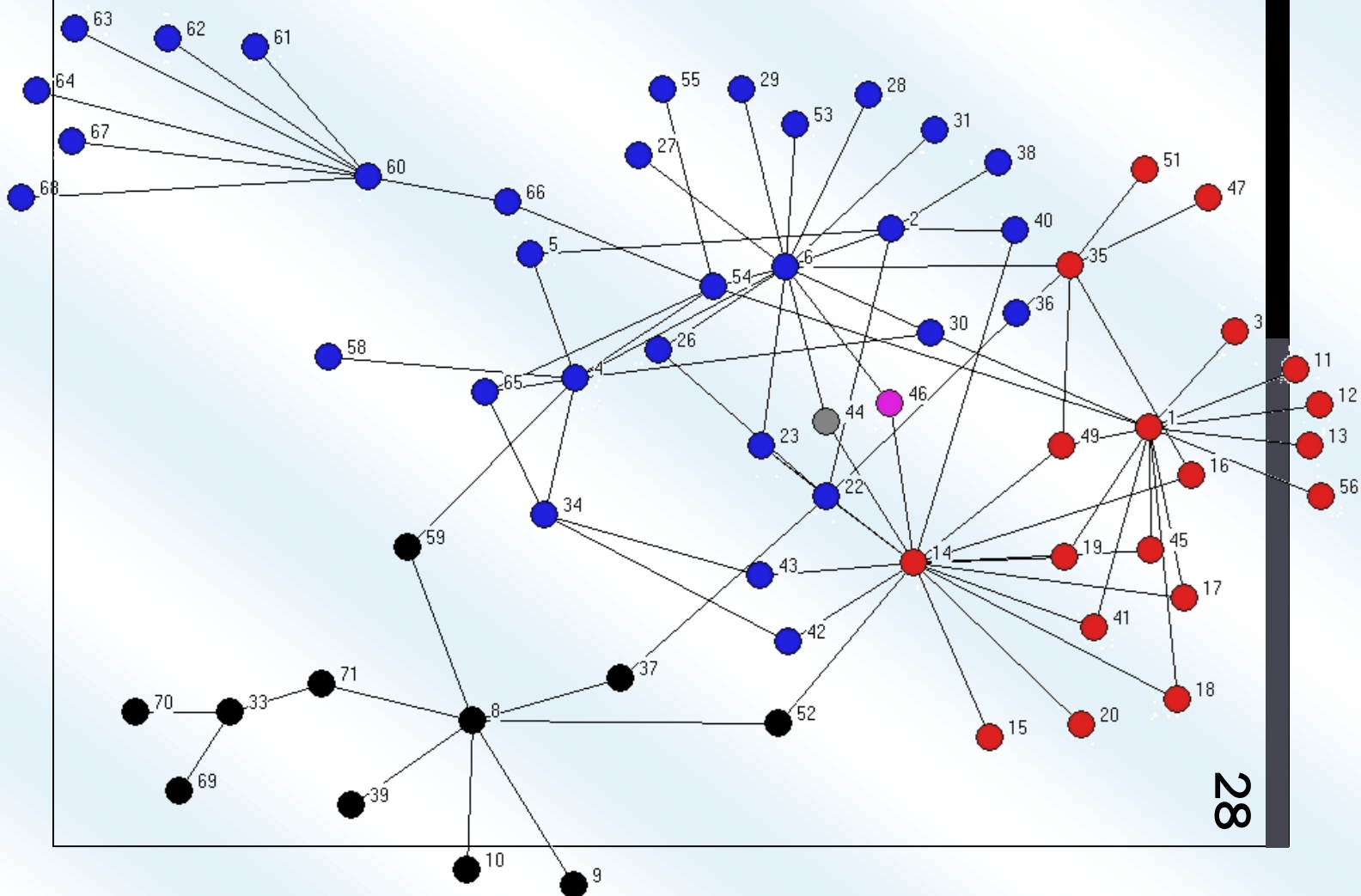
CET platform implemented a big number of the project within Youth in Action programme as hosting or partner organisation. CET also provide support to other youth organisations in Serbia and Balkans and gather many youth trainers and youth workers that are in daily contact with young people from Balkans and all over the Europe. The annual plan of CET Serbia and CET Balkan network is foreseen activities aiming to include a big number of young people in activities of civic organisations and support them in social and professional development so participation in this project will contribute to CET in its activities. For more info check

www.cetplatform.org



8. HELPFUL LINKS

- Check this link to download all the manuals, tools and resources prepared for participants [TOT Recourse pack](#)
- [Here](#) you can find the Blog of the project
- Check the official EACEA website in [this link](#)
- [European Network of Living Labs](#)
- [SEE a Game project](#)
- [Entrepreneurship Education - A Guide for Educators](#)
- [European Youth Portal](#)
- [SALTO Resource Centres](#)



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